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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

IndiaBroadband<sup>2007</sup>  
Linking India >>

No.TR/1-170/2012-13/CDR/81

Dated at Chennai-2, the 15.03.2013

To

PGM/Sr.GM/GM of all SSAs

Sub: Permanent closure of telephones disconnected for non-payment– reg

Ref: C.O.Lr.No.2-2/2011-BSNL/TR(Pt) dt.28.02.2013 & 06.03.2013

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This is regarding permanent closure of telephones which are disconnected for non-payment of dues.

GM F) CFA in his letter cited under reference has insisted to monitor the pendency of such cases. As per CDR procedure, PD alerts are to be generated after 90 days from the date of OG barring for closing the lines permanently.( This has further been reduced to 60days by HQ.)

All Heads of SSA may ensure that Permanent Disconnection orders get approved at the level of Commercial Officers in all the cases immediately on receipt of PD requests from the ITPC as it has been reported that huge number of telephones remain suspended in the system due to non-implementation of action by Commercial Officers against the PD requested made by the ITPC HYD. Any laxity noticed in this regard will be viewed seriously and responsibility fixed..

Heads of SSAs are instructed to give top priority in this matter for timely implementation.

Chief General Manager  
O/o CGM, BSNL, TN Circle  
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